Editorial

We release the third issue of the **Journal of Data Processing** with the below papers.

In the first paper, "**Comparative Performance Studies of Laboratory WPA IEEE 802.11b,g Point-to-Point Links**" the authors studied Wireless communications using microwaves. The experiments at OSI levels 4 and 7, from TCP, UDP and FTP, are conducted, with measurements of TCP throughput, jitter, percentage datagram loss and FTP transfer rates given. The comparative performance of the links is presented.

The following paper "**Customer Satisfaction based Demand Analysis of Mobile Services**" proposed an approach for analyzing the customer demand for mobile services according to their satisfaction with the services. The demand analysis is the object of the fuzzy evaluation approach based on the customer value hierarchy. Customer satisfaction is increasingly attended to the quality which is outlined in this paper.

In the last paper "**Investigate common work of software phone systems in virtual environments and real switching systems**" the authors outlined the common work of Linux-based IP phone systems Trixbox and Elastix, built in virtual environments. Their interconnection with real switching systems is analysed. They have presented the advantages of using virtualization software in communications and show the use of VoIP software analyzers.

We will bring more research into the forthcoming issues.

Editors